

Case study:  
**sanofi-aventis UK**

Sanofi-aventis UK, an affiliate of the global pharmaceutical company sanofi-aventis, is a dynamic, rapidly growing organization that is working to meet the needs of healthcare professionals and their patients.

Although the global headquarters are in Paris, sanofi-aventis has been in the UK for more than 30 years, employing more than 2,300 people, including 278 at the Guildford Head Office.

*"Workbench Professional is a system that is simple to use, simple to install, and simple to implement."*

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The company currently invests around £2.7 billion a year in pharmaceutical R&D in the UK. Sanofi-aventis UK's Quality Systems Manager explains why they chose the *Workbench Professional* software to manage their document control and compliance and how it has transformed the organization.

**What was sanofi-aventis UK looking for when implementing the *Workbench Professional* system?**

We identified a need for a system that would:

- Reduce the administration burden;
- Improve compliance;
- Have the specific ability to link Audits, CAPAs and Nonconformities.

**What made sanofi-aventis UK choose *Workbench Professional* over competitors?**

The key factor in our decision to purchase *Workbench Professional* was the value for money the system provided.



### What system and modules did sanofi-aventis UK implement?

Sanofi-aventis UK implemented *Workbench Professional* with the following modules:

- Audits
- Document Control
- IntraVista Professional
- Nonconformities
- ReportQuest
- Training



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An unlimited license system was implemented to cater to the 600+ users on site and in the field.

### What are the main benefits that sanofi-aventis UK has obtained as a result of implementing *Workbench Professional* software?

- The *Workbench Professional* system has significantly reduced the administrative burden involved in our quality management.
- The Document Control module has allowed for the turn-around time for documents to be much improved. Overall, we have benefitted from improved control over our document system.

### A quality choice

The level of support we receive from the team is excellent. The value we obtain from the *Workbench Professional* system will continue to grow for the foreseeable future.